



CSP MEMORANDUM OF UNDERSTANDING



Sourcecode, LLC is offering the *Card Swipe Program (CSP)* in the hopes that it can provide the highest quality features to those with the needs as much larger enterprises but whose budget is significantly less.

CSP has been designed with small to mid-sized non-profits in mind but provides the high quality programming and reporting required for accurately managing patrons and volunteers.

Sourcecode will provide services to pre-load the CSP software in a mutually agreeable manner. If custom logos or other marketing materials are provided, Sourcecode will try to use as much of these materials as possible to make the user interfaces as friendly and recognizable as possible.

The CSP programs are provided with the following understanding:

All non-profits have budgetary constraints and only the most meaningful aspects of their operations get the monetary attention to sustain and grow the business. Sourcecode is confident that the CSP programs will fall into the scope of your budget once we have demonstrated significantly improved productivity in managing your patrons and volunteers.

The CSP programs will operate at full capacity for free for 6 months. At that point the program will remind you to contact Sourcecode regarding the license fee. The fee is based upon the number of patrons and volunteers in your database using the following fee schedule:

PATRON COUNT	Fee/Month
1 – 50	\$15.00
51-100	\$25.00
101-200	\$50.00
201-500	\$100.00
501- 1000	\$200.00

For databases with more than 1000 entries, the fee is \$300 / month.

Sourcecode will entertain requests for additions (i.e. reports) or features, but it not obligated to incorporate these requests. ***Sourcecode will fix any and all bugs that are discovered at no charge.***