CSP MEMORANDUM
Of
UNDERSTANDING

Like our **Ticket Selling Software** (**TSS**) the **Card Swipe Program** **(CSP)** is offered in the hopes that it can provide the highest quality features to those with the same needs as much larger enterprises but whose budget is significantly less.

CSP has been designed with the small to mid-sized non-profits in mind but provides the high-quality programming and reporting required for accurately managing patrons and volunteers.

Sourcecode will provide services to pre-load the CSP software modules in a manner agreeable to them and you. If logos or other marketing materials are offered, Sourcecode will try to use as much of these materials as possible to make the user-interfaces as friendly and recognizable as possible. (Please see the note below regarding the magnetic cards and the unattended Reception program.)

The CSP programs are provided with the following understanding:

All non-profits have budgetary constraints and only the most meaningful aspects of their operations get the monetary attention required to sustain and grow the business. Sourcecode is confident that the CSP programs will fall into the scope of the budget once they have demonstrated significantly improved productivity in managing the patrons and volunteers.

The CSP programs will operate at full capacity without any payment for 6 months. At that point the program will remind you to contact Sourcecode regarding the license fee. The fee is based upon the number of patrons and volunteers in your database as follows:

Patron Count	Fee/Month
1 - 50	$15.00
51 – 100	$25.00
101 – 200	$50.00
201 – 500	$100.00
501 – 1000	$200.00
Greater than 1000	$250.00

Sourcecode will entertain requests for additions (i.e. reports) or features but is not obligated to incorporate these requests. Sourcecode will fix any and all bugs that are discovered.

Magnetic cards

Both the magnetic cards and the card readers are separate purchases made by your organization. Sourcecode can offer assistance in these pursuits.

Unattended Reception Program

This particular interface will require customization. Sourcecode will provide this free of charge for an experience that mimics the example shown the CSP documentation; that is – a maximum of 10 'buttons' with TEXT and images offered by your organization.